

PERRY STAMBAUGH, MEMBER
86TH LEGISLATIVE DISTRICT

CAPITOL OFFICE:
P.O. BOX 202086
HARRISBURG, PA 17120-2086
PHONE: (717) 783-1593

PSTAMBAUGH@PAHOUSEGOP.COM
WWW.REPPERRYSTAMBAUGH.COM



House of Representatives
Commonwealth of Pennsylvania
Harrisburg

DISTRICT OFFICES:
18 WEST MAIN STREET
P.O. BOX 9
NEW BLOOMFIELD, PA 17068
PHONE: (717) 582-8119
FAX: (717) 582-8979
1-800-959-8119

81 WALNUT BOTTOM ROAD
P.O. BOX 633
SHIPPENSBURG, PA 17257
PHONE: (717) 477-0905
FAX: (717) 477-0695

September 17, 2021

Pennsylvania Public Utility Commission
400 North Front Street
Keystone Building
Harrisburg, PA 17120

Chair Brown Dutrieuille, Vice Chair Sweet, Commissioner Coleman, and Commissioner Yanora,

We write this letter to respectfully request that the Pennsylvania Public Utility Commission (PUC) convene an investigation into the recent weeks-long extended telephone service outage, ongoing maintenance issues, and unreliable and inadequate service experienced by our constituents who are customers of CenturyLink. Specifically, we request that the PUC investigate whether or not CenturyLink is complying with Pa. Code Title 52, §63.57 (relating to Customer Trouble Reports) and 66 §1501, specifically the requirement that service shall be “adequate, efficient, safe, and reasonable” and that “[s]uch service all shall be reasonable continuous and without unreasonable interruptions or delay,” along with any other violations of Code or regulation as deemed appropriate by the Commission.

Given the current outages and recurring service issues, we would also respectfully request that the PUC deny, or hold in abeyance, any pending acquisition or sale of CenturyLink facilities until a corrective action plan is implemented.

Thank you for your consideration.

Handwritten signature of Judy Ward in cursive.

SEN. JUDY WARD
30th STATE SENATE DISTRICT

Handwritten signature of John DiSanto in cursive.

SEN. JOHN DiSANTO
15th STATE SENATE DISTRICT

Handwritten signature of Perry A. Stambaugh in cursive.

REP. PERRY A. STAMBAUGH
86th STATE HOUSE DISTRICT